



## CUSTOMERS' PRIVACY POLICY

Articles 13-14, EU Regulation April 27, 2016 No. 679 "General Data Protection Regulation"

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Dear Customer,

This Privacy Policy provides you with a clear and complete understanding of how your personal data (Data) is processed.



### 1. WHO IS THE DATA CONTROLLER?

The data controller is **D.S.R. SIDER ENGINEERING GROUP S.P.A.**, with registered office at 33050 Pozzuolo del Friuli (UD), via Buttrio s.n. (Tax Code and VAT number: 03008730305). For any information regarding data processing, you can contact us via e-mail at **privacy@drsider.it**.



### 2. WHAT PERSONAL DATA DO WE COLLECT AND PROCESS?

The following personal data may be processed:

- Personal details and contact information (telephone number and e-mail);
- Tax, administrative, accounting, and commercial data;
- Information regarding purchased products and/or orders placed.



### 3. FOR WHAT PURPOSES DO WE PROCESS PERSONAL DATA AND WHAT IS THE LEGAL BASIS?

- Contractual Relationships:** The requested data is necessary for concluding and executing the contract to which you are a party. **Legal Basis:** The legal basis for processing is the performance of the contract to which you are a party.
- Legal Obligations:** Some data, such as billing information, is necessary to comply with legal obligations, including accounting and administrative management, and to fulfill communication obligations to Public Authorities or other Public Entities. **Legal Basis:** The legal basis is the necessity to comply with legal obligations to which the data controller is subject and/or contractual obligations of which you are a party.
- Litigation:** Some data may be processed to initiate extrajudicial or judicial procedures for the protection of the controller's rights and interests. **Legal Basis:** The legal basis is the legitimate interest of the data controller in exercising or defending a right.



### 4. NATURE OF THE DATA PROVISION

The provision of information requested for the purposes under point **3** letters **a)** and **b)** is necessary. Failure to provide the requested information would prevent the execution of the contract and/or compliance with the applicable laws.



### 5. HOW LONG DO WE RETAIN THE DATA?

The data will be retained for a limited period, which varies depending on the type of activity that requires the processing of your personal data. Once this period has expired, your data will be permanently deleted or irreversibly anonymized. Your personal data will be retained in accordance with the following terms and criteria:

- The data will be kept for the time necessary to achieve the purposes mentioned above and, in any case, no longer than the periods required by specific legal obligations.



### 6. TO WHOM MAY YOUR PERSONAL DATA BE COMMUNICATED?

Your personal data will be processed by authorized personnel who are appropriately trained and act under the authority and responsibility of the data controller.



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Some of the information may be communicated exclusively for the purposes specified above to the following entities:

- Credit institutions, financial companies, and banks;
- Legal or consulting firms that have been given a specific mandate by the Company;
- Companies providing IT system assistance and maintenance or suppliers of digital archiving systems;
- Other entities or companies that perform instrumental activities for the purposes mentioned above on behalf of the data controller.

A detailed list of all recipients is available upon request from the data controller.



### 7. RIGHTS PROVIDED BY LAW

European data protection law ("GDPR") provides several rights that can be exercised to maintain control over your data. To exercise your rights, you can write to [privacy@dsrsider.it](mailto:privacy@dsrsider.it). We are required to respond within 30 days of receiving your request and will strive to do so as quickly as possible.

**Right of access:** You have the right to obtain information regarding the processing of your personal data and to access and receive a copy of it, including through commonly used electronic means. We are committed to providing a report of the data we hold, such as personal details, contact information, or requests we have received via contact forms or e-mail.

**Right to rectification:** You have the right to obtain the update, integration, or rectification of data. If you believe the data is incorrect or outdated, we will do our best to resolve the issue.

**Right to data portability:** You can request the portability of data processed in the context of contract performance or based on your consent, even directly to other data controllers.

**Right to erasure:** You have the right to request the deletion of stored data. In some cases, you can request direct deletion, and we will act as quickly as possible. However, not all data can be deleted upon request, as it may be necessary to fulfill legal obligations or because it is still in use.

**Right to restriction and objection:** You have the right to request the restriction of processing or to object, in whole or in part, to the processing of personal data. In the case of a request for restriction, we are required to suspend all data operations for a defined period.

If you believe that one or more of our processing activities may be in violation of the law, or if you believe that your rights have not been protected, you can file a complaint with the Supervisory Authority in the place where you usually reside or where the alleged violation occurred. In Italy, you can contact the Data Protection Authority ("Garante Privacy").